

Entry Sensor Setup & Install

Aloe Care



Help Is Here

Reach out to us for assistance with setup or answers to general questions; one of our team members will be happy to help.

Call, email, or visit us online—

1-888-ALOE CARE (1-888-256-3227)

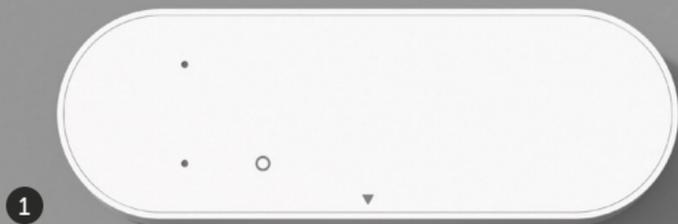
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One Set



1

Meet Your New Entry Sensors

Unpack the two sets of Entry Sensors and lay the items out on a table for easy setup.

Collect your items—

1. Sensor
2. Magnet
3. AAA Batteries



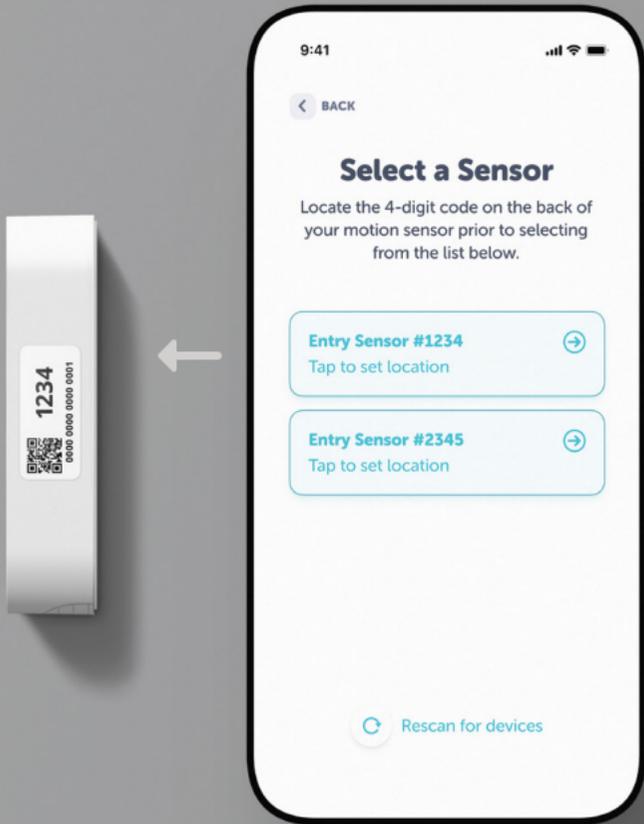
2

Insert the Batteries

Find the circular tab on the edge of the Entry Sensor casing and press it to separate the front and back panels. Insert the two AAA batteries into the front panel, making sure the negative poles touch the springs.

Once the batteries are inserted properly, the sensor will begin flashing red. Put the back panel back on the sensor.

TIP The two panels will “click” together when assembled correctly.



3

Pair the Device

Open the Aloe Care app on your mobile device and navigate to the Device Management menu.

Refer to the four-character code on the side of your device, and select the corresponding card from the app. Follow the in-app instructions to finish pairing. Repeat the process for the other Entry Sensor.

TIP Make sure sensors are near the Smart Hub when pairing. The red LED will stop flashing when successfully paired.



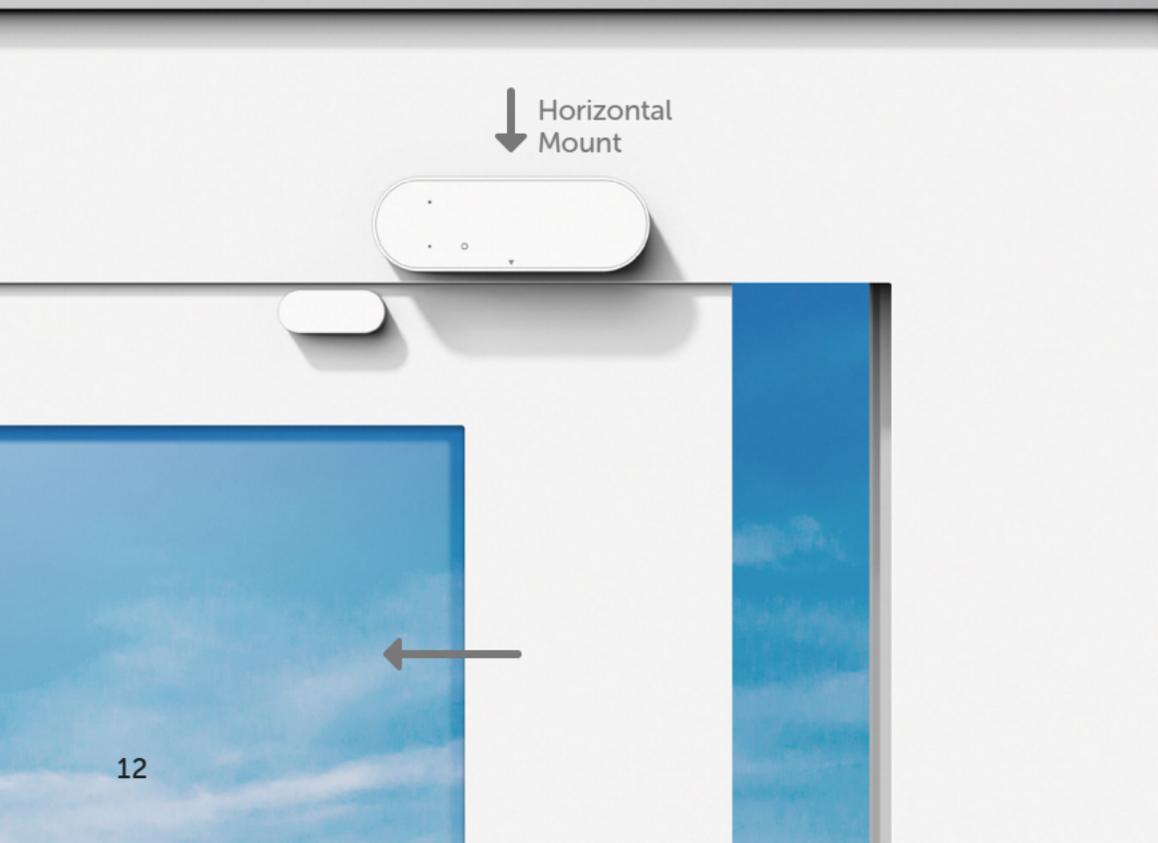
4

Hinged Door Mount

Find a spot (opposite the hinges/pivot point) where the sensor element can fit on the doorframe, and the magnet can fit on the door, making sure the two pieces will be no more than 5mm apart.

Peel the tape cover off the back of the sensor and attach it to the doorframe, then attach the magnet to the door, center-aligning it to the arrow on the sensor.

TIP Mount the sensor element on the doorframe to protect the electronics from heavy vibrations.



5

Sliding Door Mount (Horizontal)

Find a spot where the sensor can fit on the doorframe, and the magnet can fit on the door, making sure the two pieces will be no more than 5mm apart when the door is closed.

Peel the tape cover off the back of the sensor and attach it to the doorframe, then attach the magnet to the door, center-aligning it to the arrow on the sensor.

TIP The sensor element should go on the doorframe to protect the electronics from heavy vibrations.

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6

Reset the Device

A device reset may be necessary to eliminate abnormal behavior.

1. Press and hold down the reset button (small ring on the front) for 8-10 seconds.
2. While holding the button down, the LED blinks once, then twice, then continuously. Release the button while the LED is blinking continuously.
3. Upon release, the LED will show one long blink, indicating the reset is complete.

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