



# 02

## Smart System Connect for Caregivers

Aloe Care





# Help Is Here

Reach out to us for assistance with setup or answers to general questions; one of our team members will be happy to help.

Email, or speak to us directly—

**[support@aloe care.com](mailto:support@aloe care.com)**

**1-888-ALOECARE (1-888-256-3227)**

**[support.aloe care.com](http://support.aloe care.com)**

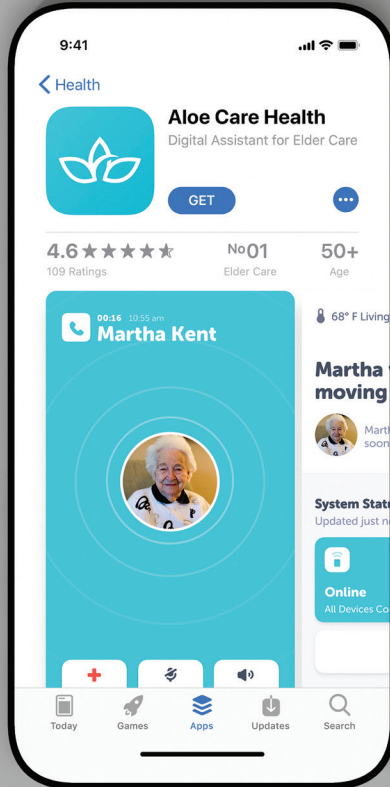




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04





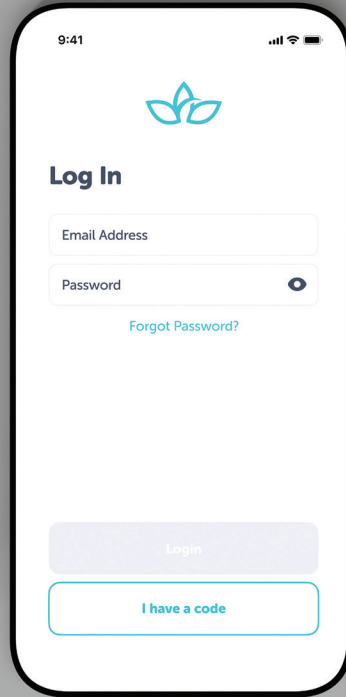
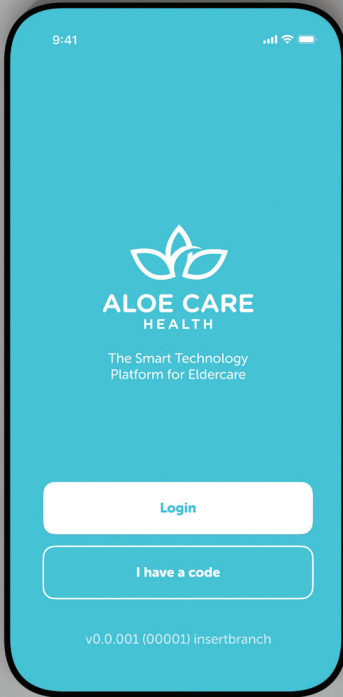
1

## Download the App

Use the app to unlock all the Smart System benefits, including; wellbeing check-ins, medication management, coordination with other caregivers, and much more.

Download the Aloe Care Health app on a mobile device from the App Store or Google Play Store.







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## Log In to the App

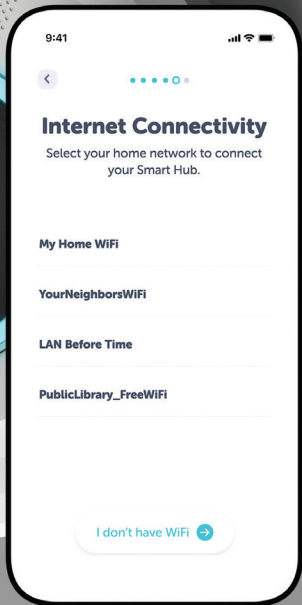
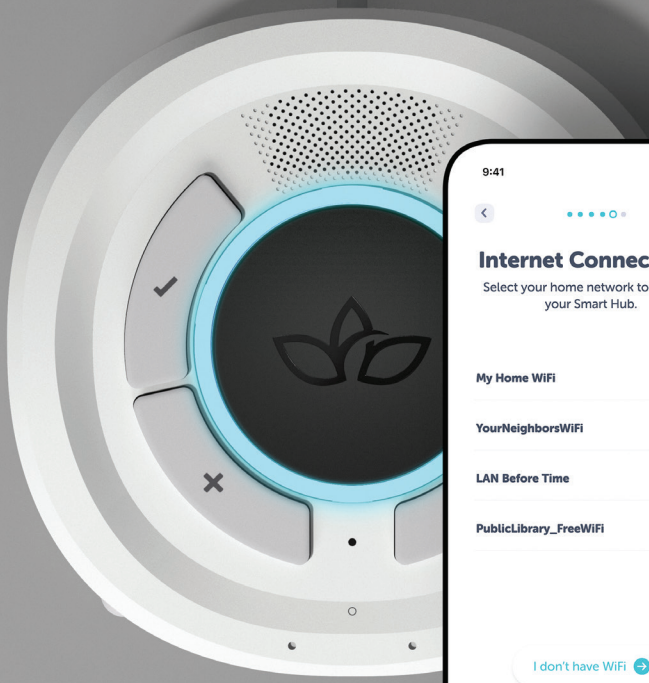
Open the Aloe Care Health app, tap “login,” and enter your account credentials.

**TIP** Only a Primary Caregiver\* (account holder) can perform initial set up within the app.

“I have a code” is for Secondary Caregivers (i.e., family members, friends, and professionals) to use when invited to the care circle.

\*The Primary Caregiver is the person who ordered the Smart System and set up the account in their name.









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## Get Connected

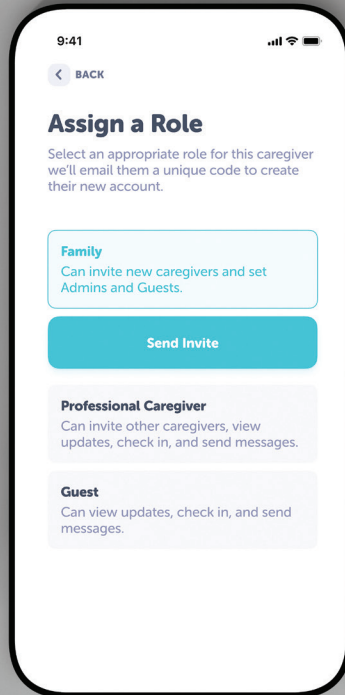
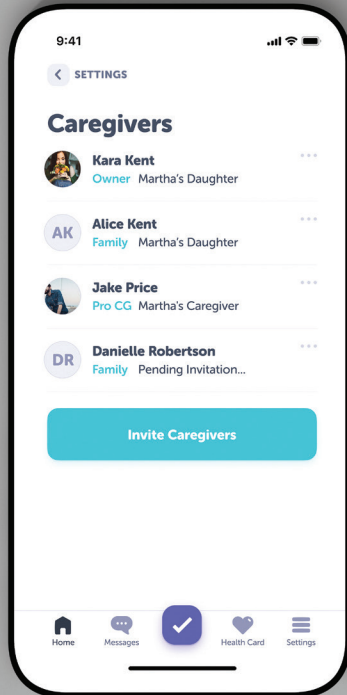
**WiFi (recommended):** Connect the Smart Hub to a home WiFi network to ensure the best call quality and coverage. Follow the in-app instructions to complete set up.

**TIP** Make sure you're near the Smart Hub when establishing an internet connection.

**LTE:** If there is no home WiFi network, tap "I don't have WiFi" to connect to the internet with LTE.

Once connected, the ring light will change from blue to white.







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## Expand Your Care Circle

Share the responsibility of caregiving with family, friends, and professionals. Go to the Caregiver menu in the app to add people and assign roles.



## Setup Complete!

Read booklet **03, Get to Know**, to learn how to use your devices.





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