01

Smart System Basic Setup

Aloe Care

Help Is Here

Reach out to us for assistance with setup or answers to general questions; one of our team members will be happy to help. Call, email, or visit us online—

1-888-ALOECARE (1-888-256-3227)

support@aloecare.com

support.aloecare.com

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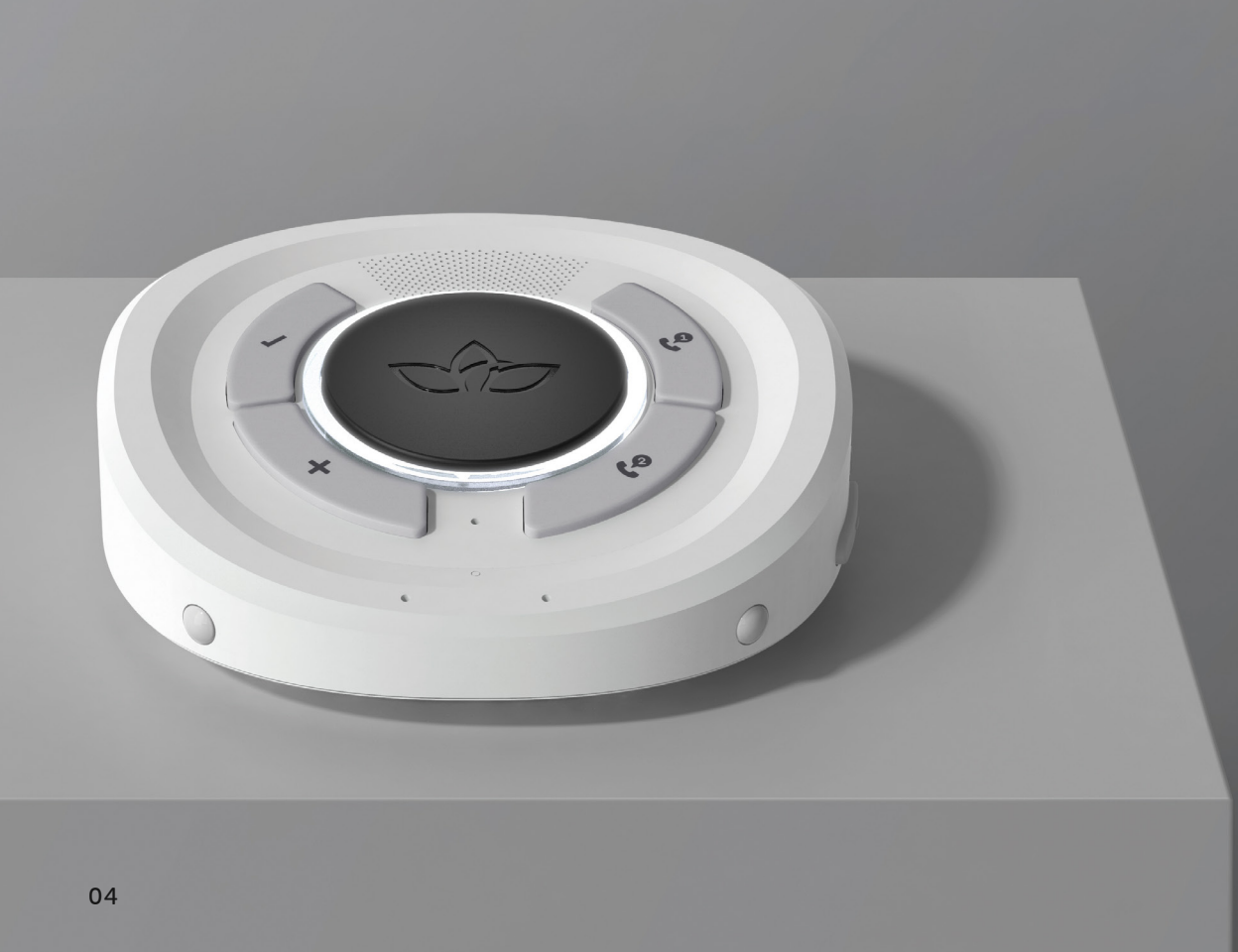


Safer at Home

The Aloe Care Smart System is a communication ecosystem created to address various challenges faced by today's older generations. Our hardware devices and digital products work in tandem to balance independent adults' and their caregivers' needs through enhanced communication and collaboration. We keep your info safe by utilizing secure voice-communication, privacy, and data protection.

1

Meet Your New Smart System

To begin, unpack all materials from the Smart Hub box, including devices and accessories. Lay all items out on a table for easy setup.

Collect your items—

1. Smart Hub
2. Power Cord
3. Care Button
4. Lanyard
5. Wristband

2

Find a Spot

Place the Smart Hub in the room where you spend the majority of your time. The kitchen, living room, or dining room tend to work well. Then, find a flat surface to set it on, like a kitchen counter, coffee table, or side table.

For proper function—

- ✔ Set on a flat surface, between 3 - 4 feet high.
- ✔ Place within 5 feet of an electrical outlet (power cord is 6 feet long).

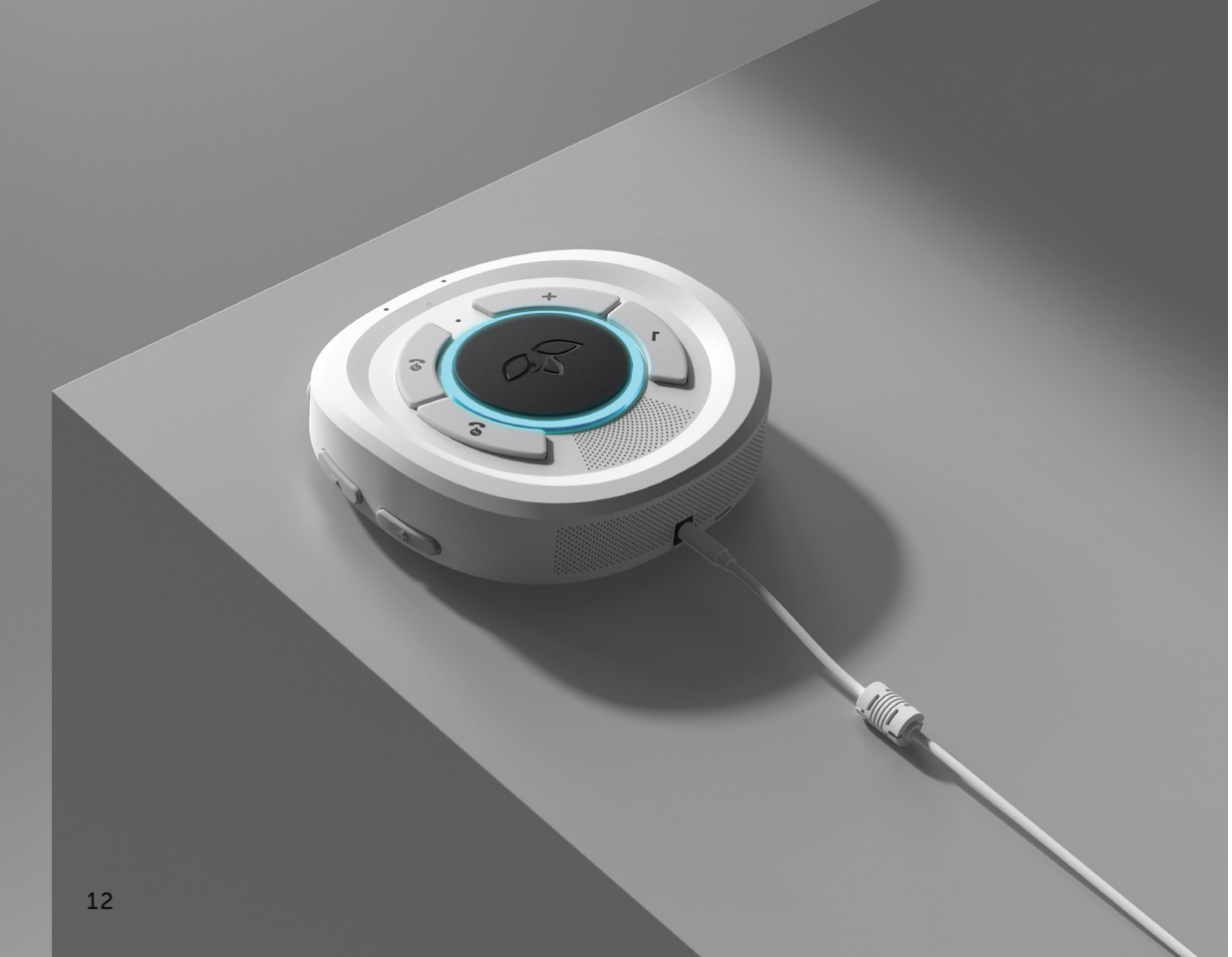
3

Adjust the Position

Now, make sure the Smart Hub position is correct. Point the front of the device into the room, providing the two motion sensors a clear, unobstructed view.

Do not—

- ✕ Block the two motion sensors.
- ✕ Place near a water fixture.
- ✕ Place in direct sunlight.
- ✕ Place near a TV or speaker.
- ✕ Place near heating or cooling elements.



4

Plug It In

Insert the power cord into the port on the back of the device, then insert the plug into a nearby electrical outlet. Once plugged in, the Smart Hub will turn on automatically.

TIP To avoid inadvertent power interruptions, make sure a wall switch **does not** control the outlet you use.

After plugging in the Smart Hub, listen for a chime, followed by a welcome message, and look for the ring light to pulse blue.

Caregivers

Read booklet **02. Connect for Caregivers** to complete Smart System Setup using the Aloe Care Health app on your mobile device.

Independent Adults

Finish the steps in this booklet to complete the Smart System Setup for yourself.

5

Connecting for Independent Adults

Getting the Smart Hub connected to the internet is simple and does not require home internet service.

Press the center black button and listen to the Smart Hub voice messages to confirm your connection.

Once connected, the ring light will change from blue to white.

TIP For connection issues, follow the voice prompt instructions on the Smart Hub. For help with troubleshooting, see page 02.

6

The Care Button

The Care Button is ready to use and requires no additional setup. To wear, snap it into one of the comfortable accessories.

TIP If you'd prefer not to use the Care Button, place it back in its box for safe storage.

Setup Complete!

Read booklet **03. Get to Know** to learn and test out your new Smart System devices.

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