01

Smart Fall Sensor Install & Setup

Aloe Care

Help Is Here

Reach out to us for assistance with setup or answers to general questions; one of our team members will be happy to help. Call, email, or visit us online—

1-888-ALOECARE (1-888-256-3227)

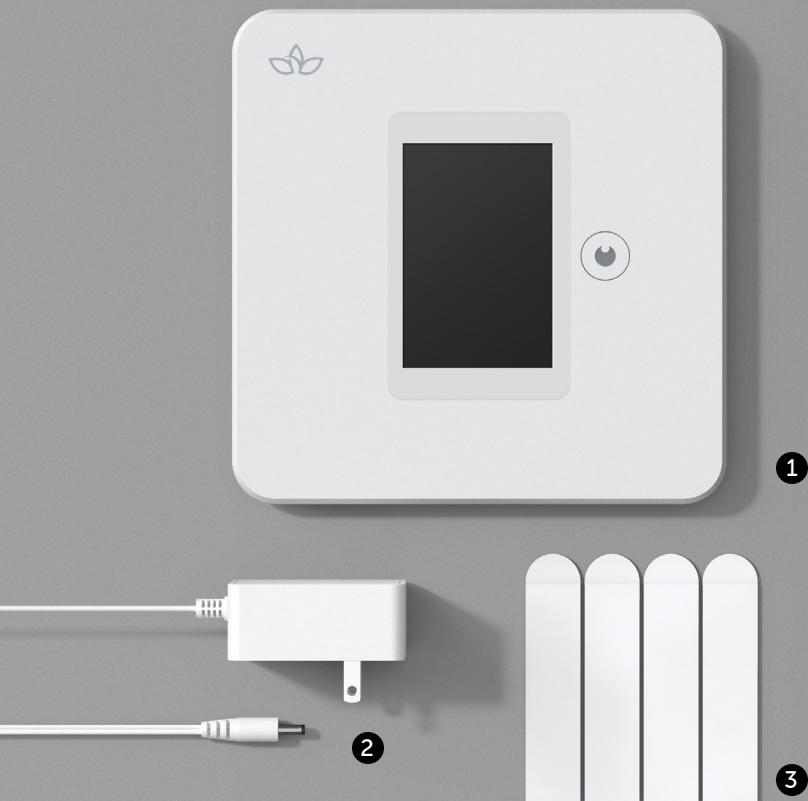support@aloecare.com

support.aloecare.com

Contents

Safer at Home

The Aloe Care Smart System is a communication ecosystem created to address various challenges faced by today's older generations. Our hardware devices and digital products work in tandem to balance independent adults' and their caregivers' needs through enhanced communication and collaboration. We keep your info safe by utilizing secure voice-communication, privacy, and data protection.

The **Smart Fall Sensor** is specifically designed to work in bathroom settings (the most common area for falls). It automatically detects falls by mapping the room using radiofrequency.

1

Meet Your New Smart Fall Sensor

To begin, unpack all materials from the Fall Sensor box, including the device and accessories.

Make sure you have a measuring tape and a pencil, or a small piece of masking tape, to mark the wall.

Collect your items—

1. Fall Sensor

2. Power Cord

3. Adhesive Strips

2

Find a Spot

Choose a central spot on a bathroom wall, where the Fall Sensor will have an unobstructed view of the entire room.

For proper function—

✔ Adhere flat against a wall.

✔ Install in a fixed location (**do not** attach to the back of a door).

✔ Place within 4 feet of an electrical outlet (power cord is 5 feet long).

✘ Do not install right next to a water fixture (the Fall Sensor is not waterproof).

3

Placement

Your Fall Sensor operates most effectively when the center point of the device, measures 5 feet up from the bathroom floor.

After measuring the appropriate height, use a pencil or a piece of masking tape, to mark the correct height for your Fall Sensor.

TIP Before hanging the device, test out the length of your power cord. Make sure the cord reaches the desired position of the sensor and a nearby outlet.

4

Mount the Device

Locate the adhesive placement guides on the back of your device. Apply the double-sided adhesive strips to the designated areas.

Next, clean the area of the wall where the device will be mounted. Remove the backing from all four strips, and mount the device in the location you've marked. Apply steady pressure against the device for 60 seconds.

TIP For proper orientation, make sure the center button is to the right of the touchscreen.

5

Get Connected

Now that your Fall Sensor has been attached to a wall and plugged in, follow the on-screen instructions to connect your device to a WiFi network.

To complete device pairing—

1. A caregiver will need to access the Aloe Care Health mobile app.

2. Enter the unique code from your Fall Sensor's screen in the Aloe Care app to fully connect the Fall Sensor to your Care Space.

6

Teach the Device

Now that your Fall Sensor is up and running, the device needs to learn the layout of your bathroom. Please follow the on-screen and voice instructions to successfully map your bathroom.

TIP The device will only map the room with one person in the room.

✓

Setup Complete!

Read booklet **02. Get to Know** to learn how to use your device.